



## Financial Assistance Policy -- Plain Language Summary

Tri-State Memorial Hospital (TSMH) and Tri-State Health Services (TSHS) provides medical care to any patient without discrimination or their ability to pay. TSMH and TSHS are committed to enhancing the health and well-being of the residents in the community. Your Health is our first priority!

### Who can apply for help?

Patients who qualify for assistance are eligible for discounts for emergency and other medically necessary care based on multiple factors including, income, household size, and other available assets. In general:

- Have low income
- Show that paying the total bill creates a financial hardship
- Uninsured or underinsured
- All applicants are required to complete the Financial Assistance Application form, as well as provide proof of income/dependents.

### Where can I find more information?

- Online at [tristatehospital.org](http://tristatehospital.org)
- Ask for the application by calling (509)758-4652 option 2
- Requesting an application from any TSMH or TSHS location

### How do I Apply?

- To apply for Financial Assistance, please submit a completed Financial Assistance Application & supporting documents by mail or in person at any TSMH or TSHS location.

Tri-State Memorial Hospital  
Attn: Patient Financial Counselor  
Po Box 189  
Clarkston, WA 99403

Tri-State Health Services  
Attn: Patient Financial Counselor  
Po Box 341  
Lewiston, ID 83501

After the patient's account(s) is reduced by the financial assistance adjustment based on policy, the patient is responsible for the remainder of his or her outstanding patient account, which shall be no more than the amount generally billed (AGB) to individuals who have Medicare Fee-for-Service and private health insurers for emergency and other medically necessary care.