



Community Health Needs Assessment Implementation Plan

CHNA Board Adopted Priority #1: Quality, Accessible Healthcare			
Strategy # 1: Minimize barriers to care by reducing the number of uninsured.			
<u>Resource Plan</u>	<u>Anticipated Impact</u>	<u>Evaluation</u>	<u>Planned Collaboration</u>
<i>Resources committed to the success of the health improvement strategy</i>	<i>How the success of the strategy will improve the health of the community</i>	<i>How we will determine if we have been successful.</i>	<i>Community partners</i>
<p>Washington residents:</p> <ul style="list-style-type: none"> • Identify and select staff to receive training and certification as patient assisters. • Host informational events to educate and support enrollment. • Coordinate with Washington State HCA to bring additional resources to the community to support enrollment <p>Idaho residents:</p> <ul style="list-style-type: none"> • Direct patients to the State-based Marketplace <p>For Both:</p> <ul style="list-style-type: none"> • Establish patient coordinator position 	<ul style="list-style-type: none"> • Reduce the number of uninsured patients and minimize barriers to prevention and care. 	<ul style="list-style-type: none"> • <u>Washington: State-Local County Enrollment:</u> More than 3,000 Asotin County residents enrolled in Apple Health (Medicaid) between October 1, 2013 and June 2014. Asotin County has exceeded the January 2018 target with more than 1,000 (124% of target) new adult Medicaid enrollees to date. • <u>TSMH Efforts:</u> During first enrollment period, TSMH Assisters were able to assist 222 individuals. 133 were approved for Medicaid, 26 purchased Qualified Health Plans via the Marketplace and 63 collected information, but opted not to complete application. 	<ul style="list-style-type: none"> • Health Care Authority • Valley Clinic • St. Joseph Hospital, Lewiston • CHAS (Community Health Association of Spokane) • Stonebraker McQuary Insurance

Strategy #2: Assure an adequate supply of primary care.

<u>Resources</u>	<u>Anticipated Impact</u>	<u>Evaluation Plan</u>	<u>Planned Collaboration</u>
<ul style="list-style-type: none"> • Conduct and regularly update physician need study for Service Area. • Maintain accurate count of supply. • Identify shortages and implement plan to recruit 	<ul style="list-style-type: none"> • Reduce waiting times for new patient appointments (all payer classes) • Increase number of Service Area residents able to find PCP. 	<ul style="list-style-type: none"> • Compare need per study to current supply with goal of minimizing deficits. 	<ul style="list-style-type: none"> • Internal focus
<ul style="list-style-type: none"> • Joint undertaking with Asotin Health Department to provide immunizations and increase rates to community or herd immunity levels 	<ul style="list-style-type: none"> • Community immunity levels reduce spread to susceptible populations and reduce demand on primary care 	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • Health Department

Strategy #3: Expand patient centered medical homes.

<u>Resources</u>	<u>Anticipated Impact</u>	<u>Evaluation Plan</u>	<u>Planned Collaboration</u>
<ul style="list-style-type: none"> • Secure NCQA corporate certification for hospital owned clinics • Develop job descriptions, recruit and train care coordinators • Develop job descriptions, recruit and train patient navigators 	<ul style="list-style-type: none"> • Expand capacity in existing primary care practices by reducing time PCPs spend on coordination activities • Achieve benefits of care coordination including reduced re-hospitalization, reduced ED utilization and improved outcomes • Support patients with chronic conditions in maintaining best possible health and receiving care in appropriate care setting 	<ul style="list-style-type: none"> • Measure provider productivity • Measure rate of re-hospitalization and ED use of patients whose care is being coordinated. • Measure outcomes 	<ul style="list-style-type: none"> • Internal focus

CHNA Board Adopted Priority #2: Healthy Children & Families

Strategy #4: Reduce the impact of obesity and other chronic health conditions through active partnership with community organizations by developing community education classes aimed at healthy lifestyles and managing health conditions.

<u>Resources</u>	<u>Anticipated Impact</u>	<u>Evaluation Plan</u>	<u>Planned Collaboration</u>
<ul style="list-style-type: none"> Evaluate evidence-based programs for engaging the community at all ages: school age children, families and seniors. Select several programs for consideration by hospital and community Develop formal outreach to community, Healthy business partners, schools, etc. to evaluate and implement specific programs. 	<ul style="list-style-type: none"> Reduce the incidence and impact of chronic conditions including obesity, heart disease, and diabetes. 	<ul style="list-style-type: none"> TBD based on selected programs 	<ul style="list-style-type: none"> Healthy Business Partners, Health Department Senior Center School Districts
<ul style="list-style-type: none"> Continue current and expand hospital prevention classes 	Reduce the percentage of community residents with at-risk, pre or full chronic conditions.	<ul style="list-style-type: none"> Number of community residents enrolling in classes. Pre and post class measures including A1C, BMI, smoking rates, blood pressure, etc. 	<ul style="list-style-type: none"> Healthy business partners, Physicians' offices Schools

Strategy #4: Reduce the impact of obesity and other chronic health conditions through active partnership with community organizations by developing community education classes aimed at healthy lifestyles and managing health conditions.

<u>Resources</u>	<u>Anticipated Impact</u>	<u>Evaluation Plan</u>	<u>Planned Collaboration</u>
<ul style="list-style-type: none">Develop wellness programs for hospital staff	Reduce the percentage of staff with at-risk, pre or full chronic conditions.	<ul style="list-style-type: none">Number of staff participating.Pre and post wellness measures including A1C, BMI, smoking rates, blood pressure, etc.Reduction in sick days	<ul style="list-style-type: none">Internal